

Certificate of Approval

This is to certify that the Management System of:

British Telecommunications plc

BT Centre, 81 Newgate Street, London, EC1A 7AJ, United Kingdom

has been approved by LRQA to the following standards:

ISO 14001:2015



David Derrick - Area Operations Manager UK & Ireland

Issued By: Lloyd's Register Quality Assurance Limited

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

Current Issue Date: 26 March 2018

Original Approvals:

Expiry Date: 31 March 2020

ISO 14001 – 19 March 1999

Certificate Identity Number: 10067952

Approval Number(s): ISO 14001 – 0010253

The scope of this approval is applicable to:

Activities including and associated with a range of Communications Solutions and Services.



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Certificate Schedule

Certificate Identity Number: 10067952

Location	Activities
BT Centre, 81 Newgate Street, London, EC1A 7AJ, United Kingdom	ISO 14001:2015 All BT Group Activities in the UK as detailed below
BT (Worldwide) Ltd Belgium, Telecomlaan 9, 1831 Diegum, Belgium	ISO 14001:2015 All BT Group activities and services in Belgium
BT (Germany) GmbH & Co. oHG, Barthstraße 4, 80339 Munich, Germany	ISO 14001:2015 All BT Group activities and services in Germany including communications services to corporate customers
5 avenue Albert Durand, Aéroport 5, 31700 Blagnac, France	ISO 14001:2015 Management of the region: resources, sales, contracts, Insourcing (Customer's site), Professional Services, Field Services.
BT France, Lyon Saint-Priest, Parc Technologique Saint-Priest - Woodstock, 97, Allée Alexandre Borodine, Bâtiment Douglas 1, 69800 Saint-Priest, France	ISO 14001:2015 Management of the region: resources, sales and contracts, Insourcing (Customer's site), Outsourcing (Service Desk and ICT Operation Centre), Professional Services, Field Services
BT France, Chateau des Rentiers (CDR), 30 rue du Chateau des Rentiers, Cedex 13, 75647 Paris, France	ISO 14001:2015 CDR Data Centre, Network and Security Operation Centre, Fixed rate project of integration.
BT France, Le Capitole, 5 rue du Canal, 69100 Villeurbanne, France	ISO 14001:2015 Network Pop



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BT France, Le Plessis Robinson 16, 16 avenue Galilee, Le Plessis-Robinson, 92350 Paris, France	ISO 14001:2015 Network logistic platform, Network maintenance, Field Services
BT France, Lille, Parc d'activite des Rouges Barres, 10 rue Marcel Dassault, Entree B4, 59700 Marcq-en-Baroeul, France	ISO 14001:2015 Management of the site: resources, sales, contracts, Insourcing (Customer's site), Professional Services, Field Services (Fleet Solutions from BT)
BT France, Tour Ariane, 5 Place de la Pyramide, BP22, La Defense Cedex, 92088 Paris, France	ISO 14001:2015 Headquarter, Finance, Legal, Procurement, Supplier Management, IT, HR, Sales, Strategy, Marketing, Products and Services, Communication, Bid management, Resource Management, Management of operations, contracts management, contracts service delivery and service assurance, Insourcing (Customer's site); Professional Services, Fixed rate project of integration, transformation, transition and transportation support services.
BT Group Functions, 81 Newgate Street, London, EC1A 7AJ, United Kingdom	ISO 14001:2015 The provision of BT Group head office services to BT plc.



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BT TSO (Technology, Service & Operations), 81 Newgate Street, London, EC1A 7AJ, United Kingdom	<p>ISO 14001:2015</p> <p>The research and innovation, design, building, procurement, development, test, maintenance and running of our global networks and systems, incorporating associated consultancy, integration, delivery, support for development of technical standards and maintenance in support of applications and services, applications of advanced communications technologies including computing and telecommunications infrastructure.</p>
BT Business and Public Sector, 81 Newgate Street, London, EC1A 7AJ, United Kingdom	<p>ISO 14001:2015</p> <p>The provision of converged communications services in fixed line, mobile, broadband networked IT and Fleet Management services to business customers.</p>
BT Consumer, 81 Newgate Street, London, EC1A 7AJ, United Kingdom	<p>ISO 14001:2015</p> <p>The provision of converged communications services in fixed line, mobile, broadband and entertainment to residential customers.</p>
BT Wholesale and Ventures, Faraday Building, 1 Knightrider Street, London, EC4V 5BT, United Kingdom	<p>ISO 14001:2015</p> <p>The provision of wholesale telecommunications services including managed services for other telecommunications providers and the provision of a range of fleet management services including vehicle maintenance, garage services, accident management, vehicle rental, supplier management, build management, vehicle remarketing, information management, and fleet and environmental consultancy.</p>



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BT Global Services, 81 Newgate Street, London, EC1A 7AJ, United Kingdom	ISO 14001:2015 Provision of international telecommunications networks, mainly to BT Group entities, including Communications Networking Services (UK).
Openreach, Kelvin House, 123 Judd Street, London, WC1H 9NP, United Kingdom	ISO 14001:2015 Provision, repair and service management of the network on behalf of the telecommunication industry in England, Scotland and Wales.
BT Communications Ireland Ltd, Telephone House, 45-75 May Street, Belfast, BT1 4NB, United Kingdom	ISO 14001:2015 All BT Group activities in Ireland including telecommunications, networked IT, broadband and Internet products and services to consumers, and small and medium businesses.
BT Communications Ireland Ltd, Grand Canal Plaza, Upper Grand Canal Street Dublin, Ireland	ISO 14001:2015 All BT Group activities in Ireland including telecommunications, networked IT, broadband and Internet products and services to consumers, and small and medium businesses.
BT Nederland N.V., Minerva & Mercurius Building, Herikerbergweg 2, 1101 CM Amsterdam, Netherlands	ISO 14001:2015 All BT Group activities in the Netherlands, which delivers solutions, outsourcing services and operates a fixed/fibre network, offering national and international voice and data services and all Data Centres and node sites.



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