

Environmental Policy

January 2018

Scope

This policy applies to all BT companies globally. We engage with customers and parties doing business with BT, or acting on our behalf, to encourage them to follow this policy.

Aims

Our purpose is to use the power of communications to make a better world. In the environmental space we aim to achieve this by:

1. Reducing the impact of our operations, supply chain and customer solutions
2. Helping our customers reduce their own environmental impact

Guiding Principles

To ensure our environmental policy is relevant, progressive, and regularly updated, we follow these guiding principles:

- Our environmental policy forms part of our aim to be a purposeful business. The Chief Executive of BT Group has ultimate responsibility for the company's environmental policy and performance. Our full governance supporting our purposeful business strategy can be found [here](#).
- We recognise that our business has significant impact on the environment and we respond to this through our environmental management system (EMS).
- Energy consumption, together with its associated carbon emissions, is BT's most significant environmental impact. Carbon emissions from fossil fuel use are a key contributor to climate change.
- We have set an ambition to help our customers reduce their carbon footprint by at least three times the end to end carbon impact of our business by 2020. More details on our 3:1 ambition can be found [here](#).
- We have a 2030 target to reduce our operational carbon emissions intensity by the amount necessary to play our part in limiting global warming to 1.5 degrees. This is based on the science underpinning the Paris Agreement. It equates to an 87% reduction in our Scope 1 & 2 emissions per unit of value added, compared to 2016.
- Action on climate change is in the best short and long term interests of our business because it will mitigate risks through adaptation and resilience measures, reduce costs through efficiencies, and create growth from low carbon products and services.
- We review this policy annually to ensure it remains current.

Environmental Commitment

Our EMS provides a framework for the management and reporting of environmental performance to senior leaders. It also helps reduce our impact on the environment by committing us to setting improvement targets and closely monitoring our environmental performance to ensure we achieve them. Our overarching commitments include:

- Continually improving our environmental management system, and minimizing environmental harm and preventing pollution.
- Fulfilling all compliance obligations, both regulatory and others to which we have subscribed.

We have regular internal and external audits to ensure effective control.

Stakeholder Engagement and Policy

We engage with many stakeholders in relation to environmental issues with the objective of driving forward progressive and ambitious action to protect the environment and mitigate the impact of climate change. Two key actions include:

- We carry out a survey each year to understand the environmental impacts that are most important to our stakeholders.
- Wider external engagement including industry and cross-industry groups, environmental memberships, partnerships and associations with a sustainability focus.

Reporting and Assurance

We monitor progress and publish details of our environmental performance in our [Delivering our Purpose Report](#) on an annual basis.

- We compile the details for our reporting in line with the Global Reporting Initiative G4 Sustainability Reporting Guidelines and the AA1000 Assurance Standard
- We also report into the Carbon Disclosure Project.

Our environmental performance is assured by an independent external organisation.

Policy owners

- Purposeful Business Team, BT Group
- Environmental Services Team, BT Technology, Service & Operations

Review

January 2019